

# CISC327 - Software Quality Assurance

## Lecture 27

### Software Process Metrics

# Software Process Metrics

- Outline

- Today's topic is **process metrics**, the measurements we can make related to the software development and maintenance process itself

- **Predictive** process metrics

- Effort and cost

- **Specification** metrics

# Software Cost Estimation

- **COCOMO**
  - Stands for **COnstructive COst MOdel**
  - A method for modelling software development, to yield estimates of **effort** and **cost** before undertaking the project
  - Based on a mathematical **model** of effort, plus **empirical** constants to parameterize the model

# Estimating Effort Using COCOMO

- Simple COCOMO effort prediction

- The simplest COCOMO model uses the estimate

$$\text{Effort} = a (\text{Size})^b$$

- where

- Effort is measured in person-months, and
    - Size is the predicted size of the software in KDSI (“thousands of delivered source instructions”)

# Estimating Effort Using COCOMO

- Simple COCOMO effort prediction

- The simplest COCOMO model uses the estimate

$$\text{Effort} = a (\text{Size})^b$$

- $a$  and  $b$  are empirically derived constants depending on the kind of software:

- “organic” – stand-alone in-house data processing systems

- $a = 2.4, \quad b = 1.05$

- “embedded” – real-time or hardware linked systems

- $a = 3.6, \quad b = 1.2$

- “semi-detached” – in between the two above

- $a = 3.0, \quad b = 1.12$

# Problems Estimating Size

- The downside of COCOMO
  - The simple COCOMO model is claimed to give good **order of magnitude** estimates of required effort
  - But depends on a **size estimate** – which some say is just as hard to estimate as effort!
  - Example:
    - In one experiment managers were asked to estimate software size given the complete specifications
    - The **average** deviation from the actual size was **64%**
    - Only **25%** of the estimates were within **25%** of the actual size

# Estimating Time Using COCOMO

- Simple COCOMO development time prediction
  - COCOMO uses a similar model for time given effort

$$\text{Time} = a (\text{Effort})^b$$

– where

- **Time** is measured in months, and
- **Effort** is measured in person-months

# Estimating Time Using COCOMO

- Simple COCOMO development time prediction
  - COCOMO uses a similar model for time given effort

$$\text{Time} = a (\text{Effort})^b$$

- Again,  $a$  and  $b$  are (different) empirically derived constants depending on the kind of software :
  - “organic” – stand-alone in-house data processing systems  
 $a = 2.5, \quad b = 0.38$
  - “embedded” – real-time or hardware linked systems  
 $a = 2.5, \quad b = 0.32$
  - “semi-detached” – in between the two above  
 $a = 2.5, \quad b = 0.35$



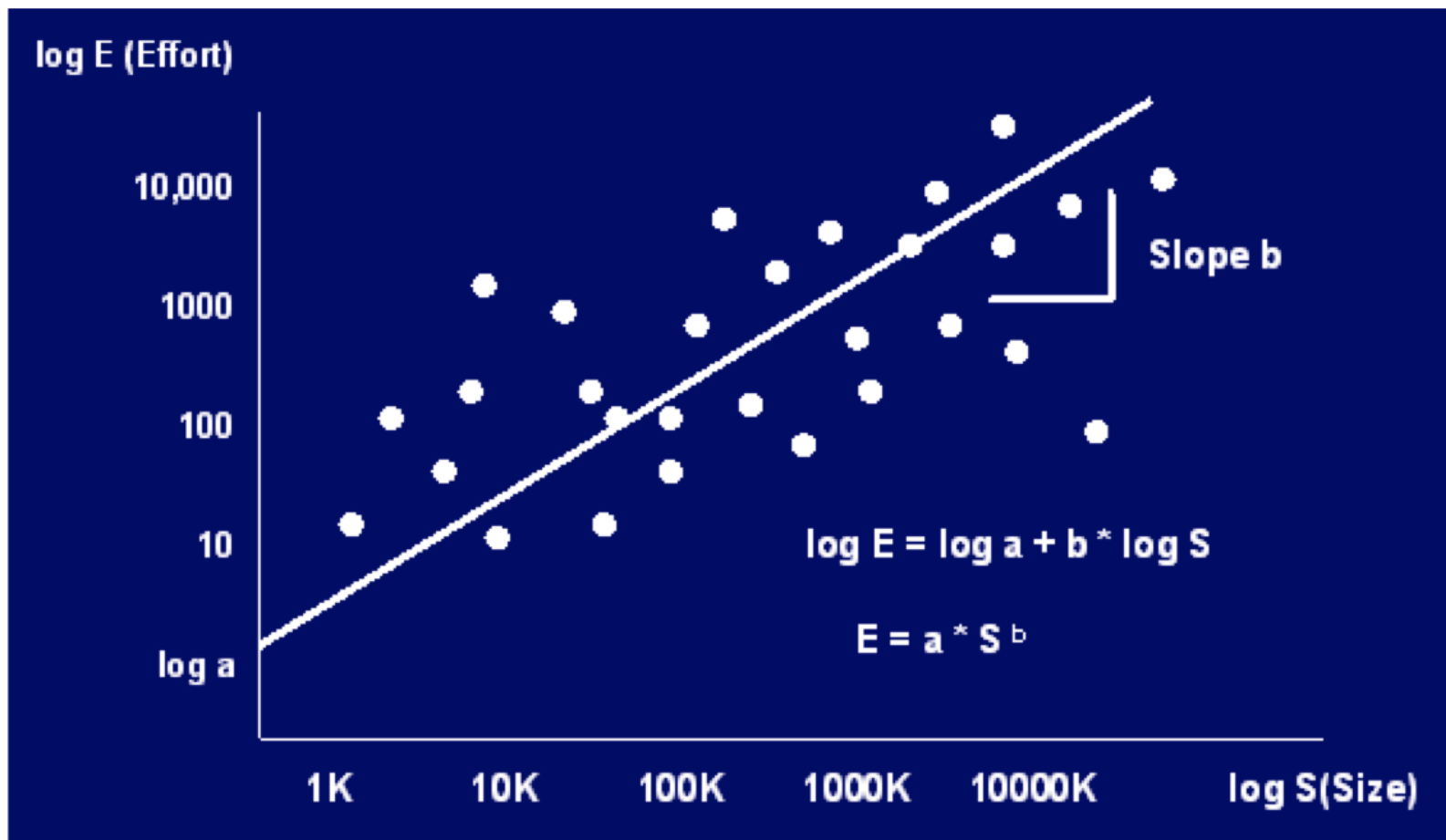
# Regression-Based Cost Estimation

- Where does the COCOMO model come from?
  - COCOMO is based on empirical measurements of the actual effort and cost of past software projects as a function of software size
  - And the derivation of a regression equation to explain them

(a different sense of “regression”)

# Regression-Based Cost Estimation

- Where does the COCOMO model come from?



# Regression-Based Cost Estimation

- Where does the COCOMO model come from?
  - Analysis of the historical data indicates that the logarithm of the **effort** required to produce a software system has a **linear relationship** with the logarithm of the **size** of the software, that is:

$$\log \text{Effort} = \log a + b \log \text{Size}$$

- where  $\log a$  is the y-intercept of the line and  $b$  is the slope of the line
- Solving for Effort yields the COCOMO effort model

$$\text{Effort} = a (\text{Size})^b$$

- A similar empirical observation of the historical relationship between **Time** and **Effort** yields the COCOMO model for estimating time required

# Specification-Based Size Metrics

- How can we predict size independently of code?
  - Predictions of effort, cost and time depending on **code size** have two inherent difficulties:
    - Prediction based on **KDSI** or **KLOC** just involves just replacing one difficult prediction problem (effort, cost or time) with another one (code size)
    - KDSI and KLOC are actually measures of **length**, not **size** (which must take into account **functionality**)

# Specification-Based Size Metrics

- How can we predict size independently of code?
  - Code **complexity** size measures, which would be better, can't be predicted any more easily than code length
  - If our size measures are based on the **specification of functionality** of the software rather than its eventual code, perhaps we can more accurately estimate size once the specification is known

# Function Point Analysis

- Analyzing the functional specification

- The number of **function points** [Albrecht 1979] is a popular and widely used size metric

- Designed to reflect the size of the **functionality** of a piece of software from the end user's point of view, **independently** of the code that implements it

- Computed from detailed system **specification** (available early in the development cycle) using the equation:

$$FP = UFC \cdot TCF$$

- where

- **UFC** is the **unadjusted function count**, a count of the number of different user visible functions required by the spec, and
- **TCF** is the **technical complexity factor**, a constant between **0.65** and **1.35**, determined by 14 questions about the system

# Counting Functions

- The **UFC** is obtained by summing weighted counts of the number of **inputs**, **outputs**, **logical master files**, **interface files** and **queries** visible to the system user, where:
  - an **input** is a user or control data element entering an application;
  - an **output** is a user or control data element leaving an application;
  - a **logical master file** is a data store acted on by the application user (an internal file or database);
  - an **interface file** is a file or input/output data that is used by another application (an external file or database);
  - a **query** is an input-output combination (i.e. an input that results in an immediate output).

# Using Function Points

- **A better size metric**
  - FP's are used extensively as a size metric in preference to **KLOC**, for example in equations for productivity, defect density and cost / effort prediction
  - Advantages:
    - language-independent
    - can be computed early in a project
    - does not have to be predicted; derived directly from the spec
  - Disadvantages:
    - unnecessarily complex: evidence is that TCF adds little; effort prediction after adding the TCF is often no better than UFC alone
    - difficult to compute, uses a large degree of subjectivity
    - some doubt they actually measure functionality



# Using Function Points

- **Bottom line:**
  - FPs are common, popular, better than KLOC, and **apparently work**
  - The **International Function Point Users Group** formalizes rules for **Function Point** counting to ensure that counts are comparable across different systems and organizations

# Function Points: An Example

- **Spell Checker Specification**
  - Accepts as **input** a document **file**, a dictionary **file** and an optional user dictionary **file**
  - The checker **lists** all words in the document file not contained in either of the dictionary files
  - User can **query** the number of words processed and the number of spelling errors found at any stage in the process

# Function Points: An Example

- Spell Checker Specification



Fenton, Agena Corp. 2000

$A = \#inputs = 2$        $B = \#outputs = 3$

$C = \#internal\ files\ (\text{"logical master files"}) = 1$

$D = \#external\ files\ (\text{"interface files"}) = 2$        $E = \#queries = 2$

$$UFC = 4A + 5B + 7C + 10D + 4E = 58$$

# Function Points vs. Program Length

SLOC per function point

	<b>median</b>	<b>high</b>
Assembly	98	320
C	99	333
C++	53	80
C#	59	70
Excel	191	315
HTML	40	48
Java	53	134
JavaScript	53	63

[www.qsm.com/resources/function-point-languages-table](http://www.qsm.com/resources/function-point-languages-table)

# Dusty old version of previous slide

Language	Source Statements per FP
Assembler	320
C	150
Algol	106
COBOL	106
FORTRAN	106
Pascal	91
RPG	80
PL/1	80
MODULA-2	71
PROLOG	64
LISP	64
BASIC	64
4 GL Database	40
APL	32
SMALLTALK	21
Query languages	16
Spreadsheet languages	6

# Summary

- **Software Process Metrics**
  - Process metrics attempt to predict properties of the **software process**, such as **effort**, **time** and **cost**
  - Process predictions need good estimates of **size**
  - **Function points** provide a good code-independent way to estimate the size of a software problem
- **Reference**
  - Somerville Ch. 23, Project Planning
- **Next time**
  - Introduction to Software (In)security
- **Remember**
  - Assignment #5 due Thursday